

Republic of the Philippines Department of Environment and Natural Resources Visayas Avenue, Diliman, Quezon City Tel Nos. (632) 929-66-26 to 29 • (632) 929-62-52 929-66-20 • 929-66-33 to 35 929-70-41 to 43

MEMORANDUM UMTS No. 2004-<u>10</u>.468

DATE	:	OCT 1 8 2004
SUBJECT	:	EVALUATION OF PERFORMANCE OF CENTRO- TECH SERVICES
FROM	•	THE UNDERSECRETARY Management and Technical Services
FOR/TO	:	ALL OFFICIALS AND EMPLOYEES DENR Central Office

With the implementation of the Environmental Management System, we are again distributing the Performance Feedback Form to evaluate Centrotech services.

Past evaluation results showed high ratings for *office behavior* while *work* schedule and service delivery were rated relatively low. We want to know how well Centrotech has improved its services since the last evaluation in May of this year.

You will notice that the form has been revised. Focus is given on practices in handling solid waste and in the use of cleaning tools and agents. We encourage you to be specific in your responses.

Please forward all accomplished forms to the Office of the Administrative Service Director **not later than October 22, 2004**.

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