



Republic of the Philippines  
**Department of Environment and Natural Resources**

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**MEMORANDUM**

22 OCT 2021

**FOR/TO :** All Heads of Office  
DENR Central Office

**FROM :** The Director  
Knowledge and Information Systems Service  
Chair, Client Satisfaction Survey Focal Team

**SUBJECT :** 2021 DENR CLIENT SATISFACTION SURVEY FOR INTERNAL PROCESSES

In line with our commitment to strengthen the quality of our services, and as a requirement of the Performance-Based Bonus (AO-25 PBB), Anti-Red Tape Authority (ARTA), and Streamlining and Process Improvement of DENR's Critical Services (SPICS), a Client Satisfaction Survey for Internal Processes shall be conducted among DENR Central employees on October 25 to 29, 2021.

All DENR personnel are encouraged to participate and to provide their honest feedback on our internal services. Rest assured that the names and offices of the respondents shall be kept confidential and will not be shared with the process owners being evaluated/rated.

To access the client satisfaction survey please use the link: <https://bit.ly/3vtxhbm> or scan the attached QR code

For inquiries, you may email the Statistics and Data Resource Management Division (SDRMD) at [sdrmd@denr.gov.ph](mailto:sdrmd@denr.gov.ph).

For your consideration and appropriate action.

  
**MARIA ELENA A. MARALLOS MANILA**

MEMO NO. 2021 - 724



# 2021 DENR CLIENT SATISFACTION SURVEY

FOR INTERNAL SERVICES

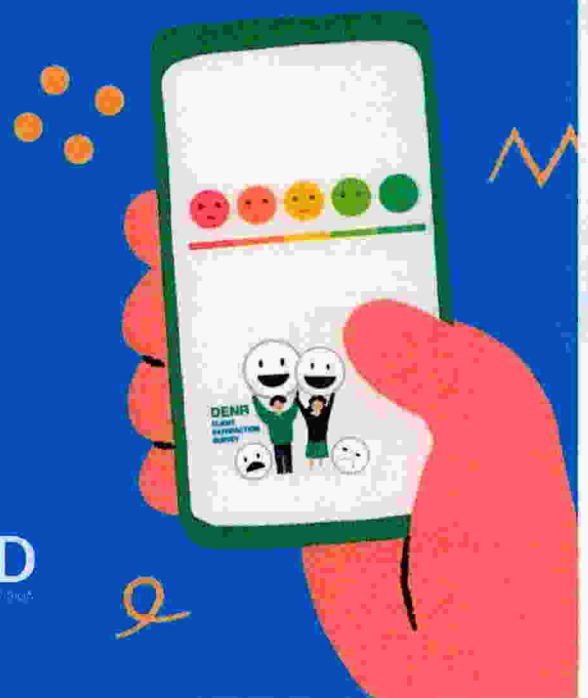
## WE WANT TO HEAR FROM YOU

Help us improve our services and tell us how well our internal services are meeting your expectations.

Follow the link to take part in the survey

<https://bit.ly/3vtxhbm>

or scan the QR code below



THANK YOU!