



Republic of the Philippines
Department of Environment and Natural Resources
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MEMORANDUM

09 NOV 2021

FOR/TO : The Regional Executive Directors
CAR, Region I-XIII, NCR, CALABARZON and MIMAROPA

ATTN : Client Satisfaction Survey (CSS) Focal Persons (ROs, PENROs, CENROs)

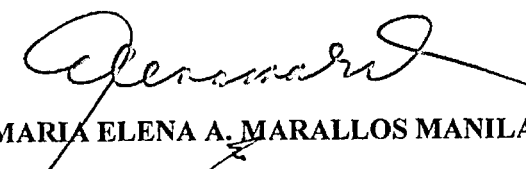
FROM : The Director
Knowledge and Information Systems Service
Chair, Client Satisfaction Survey Focal Team

SUBJECT : **DEADLINE OF ENCODING OF THE 2021 DENR CLIENT SATISFACTION SURVEY RESULTS**

In preparation for the analysis and submission of the 2021 DENR Client Satisfaction Survey results to the AO 25 Secretariat of the Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems (Performance-Based Bonus), Anti-Red Tape Authority (ARTA), and Streamlining and Process Improvement of DENR's Critical Services (SPICS), all offices with enrolled processes requiring client satisfaction rating results are advised to encode and submit all the accomplished forms collected from January 4, 2021, to December 15, 2021, using the Survey123 system. All forms should be submitted by December 17, 2021, for analysis.

For inquiries, you may email the Statistics and Data Resource Management Division (SDRMD) at sdrmd@denr.gov.ph.

For your consideration and appropriate action.


MARIA ELENA A. MARALLOS MANILA

MEMO NO. 2021 - 757