



Republic of the Philippines
Department of Environment and Natural Resources
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DEC 19 2022

MEMORANDUM

FOR : **The Regional Executive Directors**
CAR, Region I-XIII, NCR, CALABARZON, and MIMAROPA

ATTN : Client Satisfaction Survey (CSS) Focal Persons
(ROs, PENROs, CENROs) and CSS Data Encoders

FROM : **The Director**
Knowledge and Information Systems Service
Chair, Client Satisfaction Survey Focal Team

SUBJECT : **DEADLINE OF ENCODING FOR THE 2022 DENR CLIENT SATISFACTION SURVEY**

In preparation for the analysis and submission of the 2022 DENR Client Satisfaction Survey (CSS) results to the AO 25 Secretariat of the Inter-Agency Task Force on the Harmonization of National Government Performance Monitoring, Information and Reporting Systems (Performance-Based Bonus), Anti-Red Tape Authority (ARTA), Streamlining and Process Improvement of DENR's Critical Services (SPICS), Environmental Awards for Governance and Leadership Excellence (EAGLE), and Quality Management System (QMS), all offices with enrolled processes requiring client satisfaction rating results are advised to encode and submit all the accomplished forms collected from 3 January 2022 to 15 December 2022. All forms should be submitted using the Survey123 Field App by **30 December 2022**.

For inquiries, you may contact the Statistics and Data Resource Management Division (SDRMD) at (02) 89258278 or VOIP 1194 or through sdrmd@denr.gov.ph.

For your consideration and appropriate action.



MARIA ELENA A. MORALLOS MANILA

cc: **The Undersecretary**
Finance, Information Systems and Climate Change

The Assistant Secretary
Finance, Information Systems and Mining Concerns