



Republic of the Philippines
Department of Environment and Natural Resources
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JAN 05 2023

NOTICE OF MEETING

FOR/TO : **The Director**
Strategic Communication and Initiatives Service
Head, Customer Feedback Mechanism and Measurement and Public Assistance Sub-CART

The Chiefs/OIC Chiefs
Internal Affairs Division
Program Monitoring and Evaluation Division
Public Information Division
Stakeholders Management and Conflict Resolution Division
Statistics and Data Resource Management Division

The Head
DENR Action Center/Hotline

FROM : **The Director**
Knowledge and Information Systems Service
Chair, Client Satisfaction Survey Focal Team

WHEN : January 10, 2023, Tuesday, 9:30 AM onwards

WHERE : OULAHRLA Conference Room, 6th Floor DENR Central Office

ATTACHMENT : Memorandum Circular No. 2022-05 with subject "Guidelines on the Implementation of the Harmonized Client Satisfaction Measurement"

PROVISIONAL AGENDA

1. Discussion of the requirements and deadlines for the 2022 DENR Client Satisfaction Survey (CSS) reports;
2. Finalization of the Client Satisfaction Measurement (CSM) tool for the conduct of the 2023 DENR CSS; and
3. Other matters.

Attendance is highly enjoined.

MARIA ELENA A. MORALLOS MANILA

cc: **The Undersecretary**
Finance, Information Systems and Climate Change

The Assistant Secretary
Finance, Information Systems and Mining Concerns