



Republic of the Philippines
Department of Environment and Natural Resources
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JAN 13 2023

NOTICE OF MEETING

FOR : **The Directors**
Biodiversity Management Bureau
Ecosystems Research and Development Bureau
Forest Management Bureau
Land Management Bureau

ATTN : Client Satisfaction Survey Focal Heads/Persons

FROM : **The Director**
Knowledge and Information Systems Service
Chair, Client Satisfaction Survey Focal Team

WHEN : January 17, 2023, Tuesday, 9:30 AM onwards

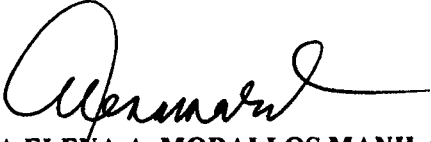
WHERE : OASECFOWM Conference Room, 6th Floor DENR Central Office

ATTACHMENT : Memorandum Circular No. 2022-05 with subject "Guidelines on the Implementation of the Harmonized Client Satisfaction Measurement"

PROVISIONAL AGENDA

1. Discussion of the requirements and deadlines for the 2022 DENR Client Satisfaction Survey (CSS) reports;
2. Presentation of the Client Satisfaction Measurement (CSM) tool for the conduct of the 2023 DENR CSS; and
3. Other matters.

Attendance is highly enjoined.


MARIA ELENA A. MORALLOS MANILA

cc: **The Undersecretary**
Finance, Information Systems and Climate Change

The Assistant Secretary
Finance, Information Systems and Mining Concerns