



Republic of the Philippines
Department of Environment and Natural Resources
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NOTICE OF MEETING

JUN 19 2023

FOR : **The Regional Executive Directors**
CAR, Region I-XIII, NCR, CALABARZON, and MIMAROPA

ATTN : Client Satisfaction Survey (CSS) Regional Focal Persons
CSS focal, CENRO - Casiguran Aurora
CSS focal, CENRO - Catbalogan, Samar
CSS focal, CENRO (Davao City (East) Davao Del Sur
CSS focal, CENRO - Naguilian Isabela
CSS focal, CENRO - San Isidro Isabela
CSS focal, CENRO - Sta. Cruz Laguna
CSS focal, CENRO - Tacurong City Sultan Kudarat
CSS focal, CENRO - Zamboanga City
CSS focal, PENRO - Biliran
CSS focal, PENRO - Misamis Oriental
CSS focal, PENRO - Nueva Ecija
CSS focal, PENRO - Zamboanga Del Sur

FROM : **The Director & Chair**
Knowledge and Information Systems Service
Client Satisfaction Survey Focal Team

WHEN : June 23, 2023, Friday, 9:30 AM onwards

WHERE : Zoom Video Conference

Meeting ID: 982 6252 5602

Passcode: CSSRCS2023

PROVISIONAL AGENDA

1. Amendments on the Guidelines on the Implementation of the Report Card Survey (RCS) 2.0 particularly on the Client Satisfaction Measurement (CSM)
2. Preparation for the conduct of on-site inspections of the Report Card Survey (RCS) third-party evaluators to selected DENR field offices with focus on CSM
3. Other matters.

Attendance is highly enjoined.


MARIA ELENA A. MORALLOS MANILA_g