



**DEPARTMENT OF ENVIRONMENT AND NATURAL RESOURCES
KAGAWARAN NG KAPALIGIRAN AT LIKAS NA YAMAN**



NOTICE OF MEETING

FOR : **THE REGIONAL DIRECTORS**
CAR, Region I-XIII, NCR, CALABARZON, and MIMAROPA

ATTN : **Client Satisfaction Measurement Survey (CSMS) Focal Persons**
(CENROs, PENROs, ROs)

FROM : **THE DIRECTOR**
Knowledge and Information Systems Service; and
Chair, Client Satisfaction Survey Focal Team

WHEN : **October 29, 2024, Tuesday 9:30 AM -12:00 NN**

WHERE : **Zoom Video Conference**

Meeting ID: 928 4728 2288
Passcode: 2024CSMS

PROVISIONAL AGENDA

1. Preparation for the analysis of the 2024 Client Satisfaction Measurement Survey (CSMS);
2. Conduct of the Client Satisfaction Measurement Survey for Internal Clients;
3. Results of the CSMS Field Validation for Selected Regional Offices;
4. Monitoring of the CSMS Results; and
5. Other matters.

- Attendance is highly enjoined.


ARLENE A. ROMASANTA

MEMO NO. 2024 - 933