

MAR 1 0 1992

SUBJECT: <u>Creation of a Committee to receive, evaluate</u>
all kinds of complaints.

In the interest of the service and in order to hasten the the resolution of administrative complaints and cases filed in this Department, a Committee is hereby created composed of the following:

Atty. Norberto Capistrano - Chairman - Legal - Legal Atty. Pedro Sabundayo - Member Atty. Pedro Sabundayo — Member Prof. Juanito Lumanilao — Member - NE'CO Ma. Lourdes Socorro Sioson - Member - HEA Helen Ruth Tabio - Member - Field Operations Emily Schneider - Member - Field Operations - NPCO Paulo Abesamis - Member - Personnel Dept. Joseph Esperanza - Member Dinah Blanco - Member - Office of ASEC Metin SAU (as per S.O. No. 706, Series of 1991) NPC0 - Member

The Committee shall perform the following functions:

- 1. Receive all complaints filed with this Office against DENR officials and personnel;
- 2. Evaluate these complaints and determine whether or not a prima facie case exists to support the complaint; through the conduct of preliminary investigation which may be done by a Committee or task force created for the purpose.
- 3. In case a prima facie case exists, to recommend filing of appropriate formal charge or charges, otherwise, the committee shall cause the dismissal of the said complaints.

All complaints shall be forwarded to the Committee which shall be under the direct supervision of the Office of the Secretary.

The Committee may avail itself of any needed assistance from officials and personnel of the Department or any of its units and field offices.

In the pursuit of its tasks, the members of the Committee shall be entitled to reasonable travelling allowance, per diems and other incidental expenses chargeable against the fund of this Department or any appropriate unit, subject to existing accounting and auditing rules and regulations. This Order takes effect immediately and shall remain in force unless revoked in writing.

FULTENCIO S. FACTORAN
Secretary

Visayas Avenue, Diliman, Quezon City