



MAR 0 9 1999

SPECIAL ORDER NO. 99 - 244

SUBJECT

CREATION OF A QUICK RESPONSE DESK FOR THE OFFICE OF THE SECRETARY

In the interest of the service, a Quick Response Desk is hereby created at the Office of the Secretary to be headed by **Deputy Administrator Napoleon C. Palo,** with all the staff of the Office of the Secretary as members. The composition of each response team shall be created as the need arises.

The Desk shall ensure immediate action to the critical issues generated out of reports/complaints. It shall also establish the necessary mechanisms and procedures to ensure timely response.

Aforesaid Desk shall be operational everyday and shall report directly to the Secretary.

This Order takes effect immediately.

ANTONIO H. CERILLES
Secretary