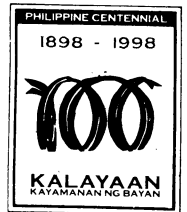




DEPARTMENT OF
ENVIRONMENT AND
NATURAL RESOURCES



APR 14 1999


SPECIAL ORDER
NO. 99 - 419

SUBJECT : **ATTENDANCE OF MS. MA. FRANCIA A. MOLINA
TO THE SEMINAR ON MEASURING SERVICE
QUALITY ON APRIL 29-30, 1999 AT THE
DEVELOPMENT ACADEMY OF THE PHILIPPINES**

In order to advance and equip DENR technical personnel on new techniques on effective service quality, **Ms. Ma. Francia A. Molina** of the Office of the Secretary is hereby authorized to attend the Seminar on Measuring Service Quality to be held on April 29-30, 1999 at the DAP Conference Center, San Miguel Avenue, Pasig City.

The registration fee of PHP 4,000.00 of the participant shall be charged against OSEC funds subject to the usual accounting and auditing rules and regulations.

This Order shall take effect on the date specified.


ANTONIO H. CERILLES
Secretary