



Republic of the Philippines  
Department of Environment and Natural Resources  
Visayas Avenue, Diliman, Quezon City, 1100  
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929-66-20 • 929-66-33 to 35  
929-70-41 to 43



AUG 20 1999

**SPECIAL ORDER**

No. 99 - 948

**SUBJECT : CIVIL SERVICE COMMISSION'S SEMINAR-WORKSHOP  
ON "MAINTAINING A HIGH SERVICE PROFILE (TOTAL  
CUSTOMER SERVICE COMMITMENT - TCSC)" AND  
"PRESENTATION POWER"**

In the interest of the service and in order to provide prompt, courteous, efficient and responsive public service, and to develop and deliver an effective and compelling presentation, the following personnel from the Foreign Assisted and Special Projects Office (FASPO) are hereby authorized to attend the seminar-workshop on "Maintaining a High Service Profile (Total Customer Service Commitment - TCSC)" and "Presentation Power" to be held at the CSC Function Room, 2nd Floor, CSC Building, Batasang Pambansa Complex, Quezon City on the given 1999 schedules.

**I. MAINTAINING A HIGH SERVICE PROFILE (Total Customer Service Commitment)**

**OCTOBER 13 - 15**

1. Evelyn Flores
2. Cecilia Inocencio

**NOVEMBER 10 - 12**

3. Maridel Villalon
4. Wilhelmina Diez-Gumangan
5. Raymunda Agetano

**II. PRESENTATION POWER**

**SEPTEMBER 1 - 3**

1. Rolly Tapeç
2. Rolando Carbon
3. Isabel Salas
4. Evelyn Juanillo
5. Josephine Natividad
6. Eda Soriano

**OCTOBER 27 - 29**

13. Juanita Nacino
14. Lilibua Garcia
15. Sarah Jane Escalona
16. Rosalina Ablang
17. Israel Inocencio
18. Alma Estrada
19. Marilou Calado
20. Ma. Socorro Mallare
21. Cristina Regunay
22. Dennis Velasco

**SEPTEMBER 29-OCTOBER 01**

7. Samuel Danganan
8. Charlie Agati
9. Erlinda Mamaradlo
8. Ramil Justiniano
9. Belen Panganiban
10. Conrado Bravante, Jr.
11. Myrna Gumangan
12. Alma Segui

**NOVEMBER 24 - 26**

23. Jeslina Gorospe
24. Rosemarie Carbon
25. Emma Cabrera
26. Ma. Lourdes Ferrer

The registration fee of P3,000.00 per participant payable to the CSC Training Fund shall be chargeable against the FASPO funds, subject to the usual accounting and auditing rules and regulations.

This Order shall take effect on the herein specified dates.

**ADRIANO B. NAVA, JR.**  
Assistant Secretary for Administrative Services