



Republic of the Philippines  
Department of Environment and Natural Resources

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**DENR SPECIAL ORDER**

No. 2002-188

MAR 04 2002

**SUBJECT : Authorizing the Conduct of a Three-Day Strategic Planning Workshop on the Formulation of Customer Relations Service (CRS) Strategy/Framework for Land Administration and Management Project (LAMP) – Prototype Implementation Office 2 (PIO 2)**

In the interest of the service and to formulate an efficient and effective Customer Relations Service Strategy/Framework which envisions to generate participation and confidence from the various stakeholders of the Project, the conduct of a Three-Day Strategic Planning Workshop for the aforesaid purpose is hereby authorized on the 5<sup>th</sup> to the halfday of the 7<sup>th</sup> of March 2002 at the Concorde Hotel, Baguio City. The following are authorized to attend the said workshop:

Prototype Implementation Office 2 –Quezon City

- |                            |   |                                     |
|----------------------------|---|-------------------------------------|
| 1. Engr. Ante Gamiao       | - | Prototype Manager                   |
| 2. Engr. Henry Pacis       | - | Deputy Prototype Manager            |
| 3. Mr. Nestor Dagaraga     | - | Deputy Prototype Manager            |
| 4. Engr. Emilio Pugongan   | - | Chief, Monitoring & Evaluation Unit |
| 5. Mr. Noel Obra           | - | Chief, Planning & Evaluation Unit   |
| 6. Ms. Arlene Naeg         | - | CRS Officer                         |
| 7. Mr. Felix Caubat        | - | Driver II                           |
| 8. One (1) representative  | - | Office of Usec for Legal            |
| 9. Two (2) representatives | - | PMO                                 |

DENR-NCR

- |                           |   |                                       |
|---------------------------|---|---------------------------------------|
| 1. Ms. Filipinas Atacador | - | Chief, Regional Public Affairs Office |
|---------------------------|---|---------------------------------------|

Land Registration Authority

- |                         |   |                                  |
|-------------------------|---|----------------------------------|
| 1. Ms. Mary Jane Ismael | - | Chief, Public Information Office |
|-------------------------|---|----------------------------------|

Registry of Deeds

- |                        |   |          |
|------------------------|---|----------|
| 1. Ms. Josephine Pobre | - | Examiner |
|------------------------|---|----------|

Quezon City Government

- |                           |   |  |
|---------------------------|---|--|
| 1. Ms. Hermina Abordo     | - | Comm. Affairs Officer III, Comm. Relations Officer (CRO) |
| 2. Mr. Humberto Hiceta    | - | Head of Operations, CRO                                  |
| 3. Mr. Reynaldo Cabanatan | - | District II Officer, CRO                                 |
| 4. Mr. Ramon Asper        | - | Head, Urban Poor Affairs Office (UPAO)                   |
| 5. Mr. Danilo Sumayod     | - | Human Rights Officer II, UPAO                            |
| 6. Mr. Joey Dela Rosa     | - | Human Rights Officer IV, UPAO                            |

Barangays

- |                         |   |   |
|-------------------------|---|---|
| 1. Mr. Carlos Gregory   | - | Exec. Officer, BSDO, Brgy. Holy Spirit        |
| 2. Mr. Rodolfo Fermin   | - | Exec. Officer, BSDO, Brgy. Payatas            |
| 3. Mr. Carlos Villote   | - | Exec. Officer, BSDO, Brgy.<br>Commonwealth    |
| 4. Mr. Arsenio Fevillar | - | Exec. Officer, BSDO, Brgy. Bagong<br>Silangan |
| 5. Mr. Willie Bardales  | - | Exec. Officer, BSDO, Brgy. Batasan Hills      |

Workshop Team/Facilitators (Philippine Information Agency)

- |                        |   |                 |
|------------------------|---|-----------------|
| 1. Ms. Grace Agoncillo | - | Resource Person |
| 2. Mr. Nilo Mamaclay   | - | Resource Person |
| 3. 2 Staff Support     |   |                 |
| 4. 2 Documentor        |   |                 |
| 5. 1 Driver            |   |                 |

Accommodation (i.e., board and lodging) and training management (facilitation and documentation) shall be charged to the AusAID funds. However, supplies/materials and transportation expenses shall be charged to GOP subject to the usual accounting procedures.

  
HEHERSON T. ALVAREZ  
Secretary